

## About Chat.Gov.SG (Beta)

**Chat.Gov.SG** helps you find relevant government schemes and services based on your unique needs and situation—without the hassle of figuring out which agency to approach. Simply ask your questions in everyday language and the chatbot will find you the answers!

## What it can help with

**Chat.Gov.SG** can:

- Point you to relevant government support based on your circumstances
- Explain government schemes and services in clearer, easy-to-understand terms
- Direct you to official websites and next steps

It is especially useful if you are unsure where to start or which agency handles your query.

## How it works

**Chat.Gov.SG** uses AI to summarise information from official government websites and SupportGoWhere's maintained content. Responses are AI-generated and aim to provide consolidated guidance from trusted information sources.

## What it cannot do

**Chat.Gov.SG** does not:

- Assess eligibility or make decisions. Please refer to the relevant agency or official application portal for eligibility confirmation and personalized advice.
- Submit applications or complete transactions. **Do not share personal or sensitive information** in the chat
- Provide 100% accurate translations. Official Singapore Government terminology may not translate perfectly into other languages.

**Chat.Gov.SG** is continuously improving — your [feedback](#) helps make this chatbot more useful over time.